

# USPS mail-back program can effectively transport prescription drugs for disposal

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#### The issue

- America needs a safe, secure and environmentally responsible way to dispose of unwanted prescription drugs
- Mail can be a part of the solution
- Participating in DEA rulemaking process



# Advantages of mail-back program

- Convenient: easy for users to return drugs
- Safe and secure: protected by postal inspectors, independent inspector general
- Cost effective: our return service is a lowcost solution



# **Convenient:** easy access nationwide

Over 33,000 retail outlets



Daily delivery to 150 million addresses

**290,000** carriers

Carrier Pickup Monday-Saturday





Over 180,000 drop boxes



### Safe and secure: Postal Inspection Service

- The Postal Inspection Service is one of the country's oldest federal law enforcement agencies
- Postal Inspectors investigate mail-related crimes
- They can investigate and arrest anyone mailing illegal substances, or stealing from the mail





## Safe and secure: Office of Inspector General

- USPS OIG special agents investigate internal crimes and frauds against the Postal Service.
- Agents are stationed in 90 offices nationwide.





#### **Cost effective**

#### Merchandise Return Service

- Could be free to ultimate users if senders pay postage
- Fast, secure, safe, federally protected
- Can be tracked going through network
- First Class Mail or Priority Mail



## Mail-back envelope/label

Tear-resistant, padded mail-back envelopes protect pharmaceuticals being mailed for disposal





# Mail-back and drug delivery expertise

- Conducted operational test agreements for return of prescription drugs
- Delivered 90 million drug packages in 2010 to consumers



# **USPS** is trusted for privacy

- Voted a trusted agency by Ponemon
- On top 10 list for most trusted businesses
- 235-year record for securing mail, protecting personal information
- First-Class Mail protected by federal law



# Three current mail-back options

- DEA-approved reverse distributor
- Ultimate user return non-controlled drugs to DEA-approved reverse distributor
- Ultimate users return controlled substances to DEA-approved law enforcement agency



## Mail is part of the solution

- Mailing drugs for disposal is convenient, safe, secure and cost effective
- USPS voted a trusted federal agency to protect privacy
- Prescription drugs already move safely through mail